

Welcome to Skyline's Agility Classes!

Our goal is to provide you and your dog with a safe and fun learning environment. We hope to strengthen the bond between you and your dog by promoting confidence and teamwork. Please read this document before you attend your first class as it explains the rules and guidelines that you will need to know.

What to Bring

- **COLLARS:** Dogs should have a flat or rolled buckle or quick-release collar. All other collars (choke collars, pinch collars, gentle leaders, e-collars, etc.) may be used **ONLY WITH PERMISSION** from the instructor.
- **LEASH:** Should be a 4- to 6-foot leash. **NO FLEXI LEASHES** (retractable leashes).
- **REWARDS** are most commonly food so please bring plenty of soft small special treats. Please do not feed your dog before class. If your dog has a favorite toy, please bring it with you.
- **WATER:** You need to bring your dog's own bowl and water.
- **POOP BAGS**
- **COURTESY:** The barn and all of its equipment is used for sanctioned agility trials as well as by many others for classes and training. Dogs are not permitted to pee or poop anywhere in the building and/or on any equipment. Please keep an eye on your dog, take them outside to potty if necessary. Any accidents in the building need to be cleaned up by you immediately.
- **ATTIRE:** The Skyline Barn is an unheated dirt arena. Please dress appropriately for the time of year.
- **INCLEMENT WEATHER** can happen any time of the year. If your instructor feels that travel to and from the barn will be hazardous due a weather or emergency condition, you will be contacted via email and/or phone of a class cancellation.
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Upon arrival at the Barn

- Skyline rents the main barn at 120 Tetz Lane. Tetz Lane is posted 30 mph. It is strongly suggested that you go no faster than 10 mph between the white house on the turn and the first red barn. Property speed limit is 5 mph after the red barn and anyplace on the property.
- After parking in front of the barn, please potty your dog on the grass on either side before entering the building. You must bag and dispose of your dog's poop in the orange pails by the doors. Do not put any poop bags in any large garbage or recycling bin inside the building.
- Enter through the double doors on the left, and the arena entrance will be straight ahead.

In the Arena

- Dogs and Handlers may wait in the back of the arena until it is time for their class.
- Dogs must be on leash or in a crate while waiting for their class. Do not let your dog drift over to another dog without permission.
- Be respectful of other dogs working in class and keep distractions to a minimum.
- Always be aware of what your dog is doing by keeping an eye on them.
- Your instructor may have additional class rules, so please follow any class instruction closely.

Class Incidents

- **Responsible Behavior** - All students are responsible for both their dogs' and their own behavior and to have reasonable control over their dogs and conduct themselves in a manner which is courteous and sportsmanlike to instructors and other students. If a student is removed from class due to lack of control over their dog's behavior or rude or unsportsmanlike behavior, no refund or credit will be given for missed classes.
- If an incident occurs within a class, the instructor will submit a written report to the Training Director and Board of Directors for review. It is up to the instructor's judgment whether an incident has occurred. Instructors can remove a student from class for any reason and their judgment is not reviewable.
- **Aggressive Dog:** Any dog who acts aggressively towards either a person or another dog, if not managed properly by the owner, may be asked to leave a class. No refund or credit will be applied for missed classes.
- **Dog Bites:** Any dog who bites a person or another dog will be immediately removed from classes and will not be permitted to take classes at Skyline unless approved in advance by the Instructors and the Skyline Board of Directors. No refund or credit will be applied for missed classes.
- If a student has a complaint or concern, he or she should notify the instructor as soon as possible. If the complaint or concern cannot be resolved first by the instructor and/or by the Training Director, then the student should submit a written statement to the Board via the Class Registrar. The Board will investigate the complaint or concern and reply in writing to the student, but cannot guarantee a resolution prior to their next class. No credit or refund will be given for missed classes while an investigation is in progress. If the issue is not resolved following the investigation, the Board may, at its discretion, issue a credit or allowance for the remaining classes.

Refunds and Credits

- If a student needs to withdraw prior to classes beginning, they must give notice to the Class Registrar at least 5 business days prior to the first day of their class. Otherwise, a credit will be given only if a replacement student is found.
- Once classes begin, refunds will only be considered for serious medical conditions or if a person is grieving a loss. Requests must be presented in writing to both the Instructor and Class Registrar.

- Credits will be issued for classes canceled by Skyline instructors due to inclement weather that are not rescheduled, absence of the instructor or situations beyond the control of the club. No credits for classes missed by a student due to their individual circumstances.
- If a student misses a class, they may make up the class with another instructor within the same session. They must email the Class Registrar and the Instructor to confirm availability. Member Discounts Club members in good standing are entitled to discounts on classes.